

December 2023

www.albertroaddentalpractice.co.uk

# Newsletter

  
ALBERT ROAD  
DENTAL



**WELCOME ABOARD**

## Mums' the word

Congratulations to Francine, one of our principal dentists who has welcomed our newest member of the Albert Road family, a bouncing baby boy!

We would also like to welcome Dr Mark (Grandad) Fletcher who will be looking after Francine's patients until the late spring.



## News to make you smile

Welcome to Albert Road Dental's brand new newsletter. As a practice we want to share lots of important information as we make plans on how to offer you the best treatment and dental care now and in the future. The newsletter will be published quarterly and bring you updates on offers, new equipment, staff, and all things teeth.



## Grin and share it

Over the last few months we have been asking for reviews and have been overwhelmed by the lovely replies. We thank you all for letting us know, good or bad, how you find our service.

★★★★★ Mrs C, 20/10/2023  
*The friendly, welcoming manner of all staff, as well as the highly professional approach of all your team. It is always a pleasure to attend.*

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## Festive Opening hours

During the festive break we will be operating reduced hours for emergency appointments only.  
If you have a dental emergency during this time please call the practice on

**01386 442207**

**Last day for appts before Christmas - Friday 22nd December**

**Emergency cover only - 27th, 28th and 29th**

**Reopen after New Year - Tuesday 2nd January**

## Practice Facelift

Over the coming months we are making some adjustments to the practice to improve not only the waiting/reception area but to add some new equipment to the practice.

While we will aim to keep the decorating disruption to a minimum please do bare with us. We aim to have a comfortable and welcoming environment for you all so if there are any suggested improvements please do let us know!

The practice has invested in a new scanning machine which will be used where appropriate to take detailed scans to help with virtual impressions - improving accuracy for many procedures including crowns.



## Practice Plan Update

Over the coming months your existing payments plans will be migrating to our new Practice Plans.

If you have any outstanding treatment plans please contact reception to book them at your earliest convenience. We will do our best to make sure that all changes are communicated but if you would like to discuss any concerns or queries we are always happy to hear from you.

The Practice Plans are available for all patients and offer you a cost effective payment plan to cover your yearly scheduled appointments and offer discount off treatment. Your dentist will be happy to discuss the best plan for you at your next appointment should you wish to join.

## CONGRATULATIONS

We would like to offer a huge congratulations to our newly qualified nurse Katie. Seeing our team members achieve and reach their potential is really important to us and our dental family.

