

March 2023

www.albertroaddentalpractice.co.uk

# Newsletter

  
ALBERT ROAD  
DENTAL



## Say hello to Sandra

With a New Year we bring you a new face here at the practice. Our trainee dental nurse Sandra will be in surgeries and behind the scenes learning from the rest of the highly skilled team. Each nurse undertakes practical experience whilst studying here at the practice to achieve their qualifications.



## CQC inspection

Albert Road Dental are pleased to announce that we have been rated 'Good' at our recent inspection. The CQC carry out regular checks on health and social care services and use the physical inspections to make sure services are providing care that's safe, caring, effective, responsive to people's needs and well-led.



You can find a full copy of the report on our website.



Mrs H, 05/01/2024

*Very kind, gentle  
Can't fault anything or  
anyone. Very kind, gentle  
and very accommodating.  
Thank you for always putting  
me at ease as I am petrified  
of dentists.*

## Dreams don't work unless you do!

There is nothing better than seeing the reviews on the previous days work, especially when they are so honest. We value all feedback and it motivates us to keep up our high standards whilst always looking to take on points for improvements.

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## Out Of Hours Contact

For out of hours emergencies for plan patients please call  
**01386 442207**

Non member emergencies please call the NHS helpline on 111

Albert road opening hours

Mon - Thurs 8:30-5pm (closed 1-2pm)

Friday 8:30-4:30 (closed 12:30-1.30pm)

## Planning ahead

In a time where many essential costs are rising we are able to help spread the cost of your dental and hygiene appointments making sure your oral health is maintained throughout the year. Many patients at Albert Road already benefit from our dental plans.

Example membership plan includes:

- 2 x Dental check ups ✓
- 2 x Hygiene ✓
- 10% discount off routine treatments ✓
- Xrays as needed ✓
- Global Dental A & E assistance scheme ✓

Example cost £20.75 per month

**For more information or to sign up please email or call reception.**



## We feel you pain

Toothache or swelling can be a real concern especially if you have to wait to be seen. We put aside clinical time each day to make sure that we can see patients in a time relevant to your issue. Emergency appointment fees are not covered by our membership plans. To find a list of our up to date costs please check our website or ask at reception.

If you have an emergency or dental issue do call us on 01386442207.

## Parking

Albert Road Dental has a car park at the rear of the practice for patient and staff use. As a busy practice we do have multiple surgeries open during the day so the spaces are limited. If you are unsure where to park please come in to reception and we will be happy to advise you.

We do ask that you make your way from the carpark as soon as you are able to allow the next patient to use the space.

